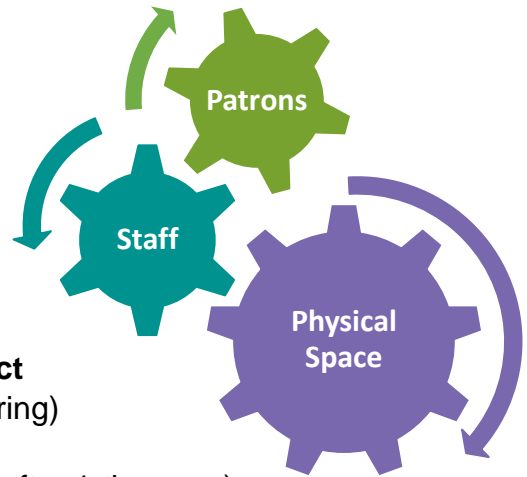


# Tips for Reopening

## Prepare Physical Space

- **Create a space that makes it easy for people to practice physical distancing**
  - Space out chairs, tables, cashier checkouts, line-ups, etc.
- **Direct the flow of people entering, exiting and moving throughout the space**
  - Use visual prompts to direct the flow of traffic using posters and stickers
- **Reduce chances for person-to-person contact**
  - Avoid exchange of items (passing or sharing)
  - Create disposable options when needed (e.g., paper copy of menu to be recycled after 1-time use)
  - Prevent chances of touching common surfaces (e.g., prop doors open)



## Prepare Staff or Volunteers

- **Provide detailed training on new health and safety protocols**
  - Self-practices (regular hand washing, hand sanitizer, face covering)
  - Cleaning and disinfecting (washrooms, high-touch surfaces)
- **Prepare staff on screening for symptoms**
  - Self-monitoring for symptoms (stay home if feeling ill)
  - Appropriate screening questions for patrons entering space

## Prepare Patrons or Customers

- **Communicate new protocols of how to use the space**
  - What is required to enter or use the space (e.g., wear a face covering)
- **Communicate changes to services offered or hours of operation**
  - Give notice ahead of time to reduce stress and possible disputes

## Key Takeaway Message:

- Ensure staff and patrons can **practice physical distancing** in the space
- When physical distancing will be challenging, **utilize multiple barriers** to prevent possible droplet transmission (face coverings, face shields, plexiglass barriers)