

The Weekly COVax Dose

WDG Public Health's weekly update on all things COVaxON

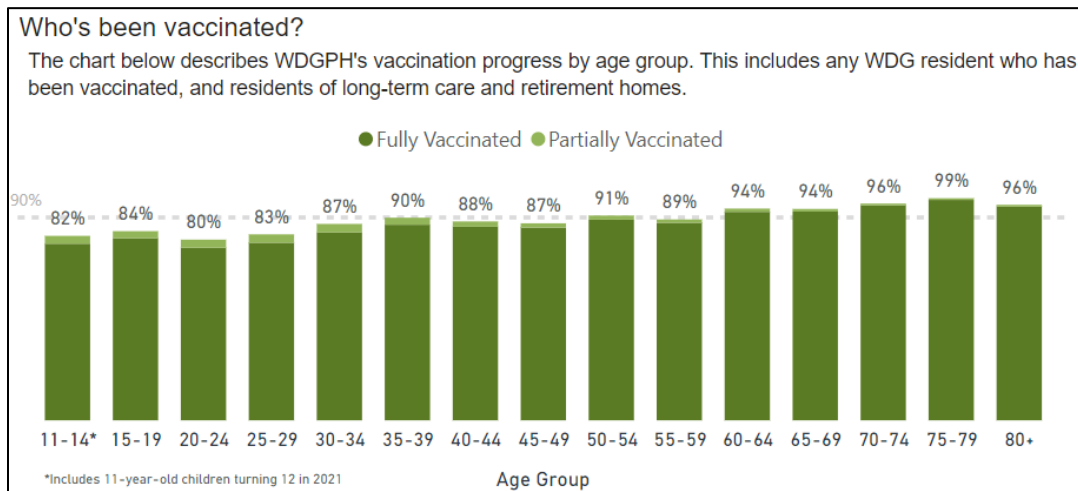
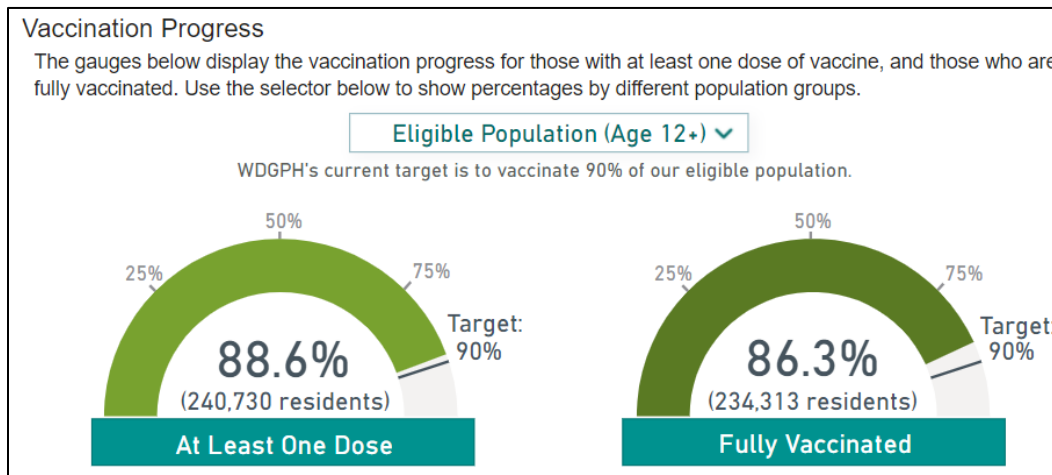
Date Issued: Friday, November 12th, 2021

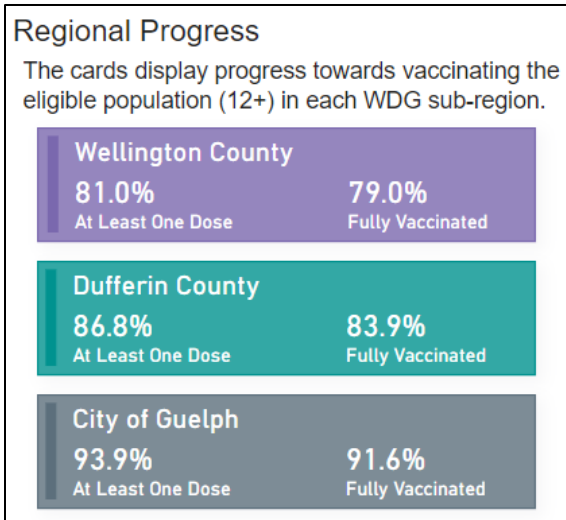
Purpose: To share information that will improve the COVaxON experience for WDG COVID-19 vaccine clinic staff and community partners.

Important Updates and Information

Vaccination Success in Wellington-Dufferin-Guelph

See below graphics for an update on the success of our region!





Re-Activating COVax Accounts

COVax accounts are deactivated if users have not signed in within 30 days.

- Sign in periodically to keep your account active.
- If your account deactivates, please email [Madison Fach](#) or the [COVax Data Team](#) at least 1-2 days before you require access.
- COVax updates happen frequently. Up-to-date training materials can be accessed [here](#) as needed.

Training Material

All up-to-date COVax training material can be found at the following link:

[COVax Training Dropbox](#)

COVax Support Contacts

Ministry Help Desk

Support Hours: 7:00 a.m. to 8:00 p.m. 7 days a week.

Email: COVaxonsupport@ontario.ca

Phone: (416) 637-8672 or 1-866-333-0640

WDGPH COVax Support Line

Support Hours: 8:30 a.m. to 4:30 p.m. Monday to Friday

Email: covaxdatateam@wdgpublichealth.ca

Phone: 1-800-265-7293 ext. 4202