

The Weekly COVax Dose

WDG Public Health’s weekly update on all things COVax_{ON}

Date Issued: Friday, November 5th, 2021

Purpose: To share information that will improve the COVax_{ON} experience for WDG COVID-19 vaccine clinic staff and community partners.

Important Updates and Information

COVax_{ON} Updates: Release 12.0 Functionality Changes

Please review the following changes from the November 3rd release of COVax_{ON} 12.0.

Reason For Immunization (RIM) Changes

The option “Child and Youth Eligible Population” has replaced “Youth 12+”. This RIM encompasses all youth ages 5 to 25 that do not fit any of the preceding eligible priority population RIM options (i.e. Healthcare Worker, Priority Health Condition, etc.).

At this time, the “Youth 12+” option is still available but should not be selected.

Institution Field Options for “Child and Youth Eligible Population”

When the “Child and Youth Eligible Population” RIM is selected, the Institution field becomes mandatory. The user can search this list by typing the youth’s current school as of September 2021. If the school is not found, one of the following choices can be selected as applicable:

Institution ID	Institution Name
SC0001	Home School
SC0002	Not in School
SC0003	School: Unlisted
SC0004	Post-Secondary School

Institution Types for Child Care Services

All licensed childcare centers and registered home childcare centers have been added to the Institution field in COVax. If the youth is not yet in school, their childcare center should be entered as the Institution. The following options are available for centers that are unlisted:

Institution ID	Institution Name
LCC0001	LCC0001 - Unlisted: Licensed Child Care Center
HCC0001	HCC0001 - Unlisted: Home Child Care Agency

Please review the COVax_{ON} Release 12.0 notes in full, which have been attached.

COVax and Privacy

It is important that all COVax users are only using the system for its intended purposes.

When using COVax, do not:

- Access or change your own account and Personal Health Information (PHI)
- Access or change the accounts and PHI of your friends and family
- Check the vaccination status of any client account that you are not required to be in

Please remember to always delete any files downloaded from COVax (i.e. client receipts).

Re-Activating COVax Accounts

COVax accounts are deactivated if users have not signed in within 30 days.

- Sign in periodically to keep your account active.
- If your account deactivates, please email [Madison Fach](#) or the [COVax Data Team](#) at least 1-2 days before you require access.
- COVax updates happen frequently. Up-to-date training materials can be accessed [here](#) as needed.

Training Material

All up-to-date COVax training material can be found at the following link:

[COVax Training Dropbox](#)

COVax Support Contacts

Ministry Help Desk

Support Hours: 7:00 a.m. to 8:00 p.m. 7 days a week.

Email: COVaxonsupport@ontario.ca

Phone: (416) 637-8672 or 1-866-333-0640

WDGPH COVax Support Line

Support Hours: 8:30 a.m. to 4:30 p.m. Monday to Friday

Email: covaxdatateam@wdgpublichealth.ca

Phone: 1-800-265-7293 ext. 4202