

The Weekly COVax Dose

WDG Public Health’s weekly update on all things COVaxON

Date Issued: Friday, October 29th, 2021

Purpose: To share information that will improve the COVaxON experience for WDG COVID-19 vaccine clinic staff and community partners.

Important Updates and Information

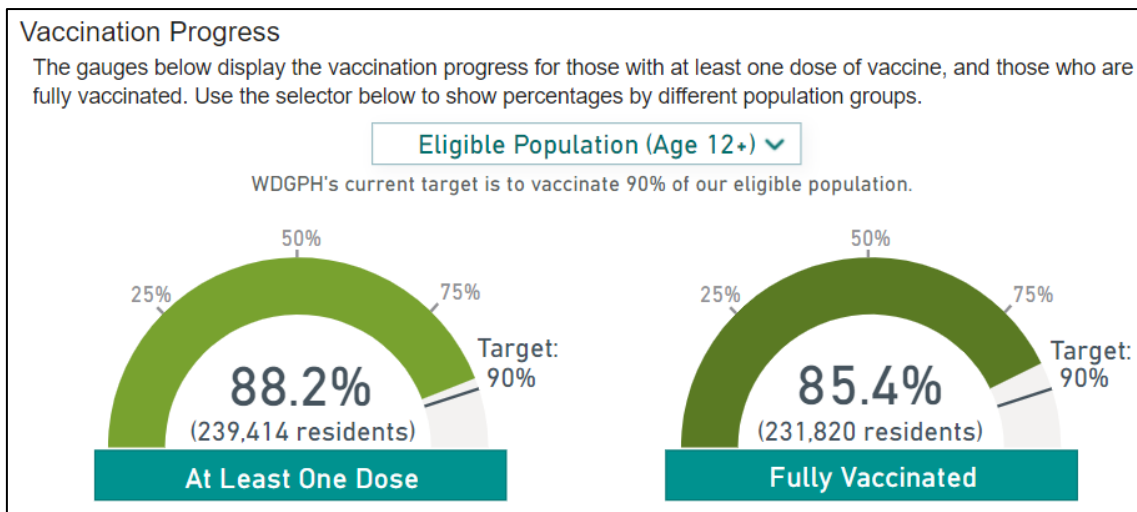
Re-Activating COVax Accounts

COVax accounts are deactivated if users have not signed in within 30 days.

- Sign in periodically to keep your account active.
- If your account deactivates, please email [Madison Fach](#) or the [COVax Data Team](#) at least 1-2 days before you require access.
- COVax updates happen frequently. Up-to-date training materials can be accessed [here](#) as needed.

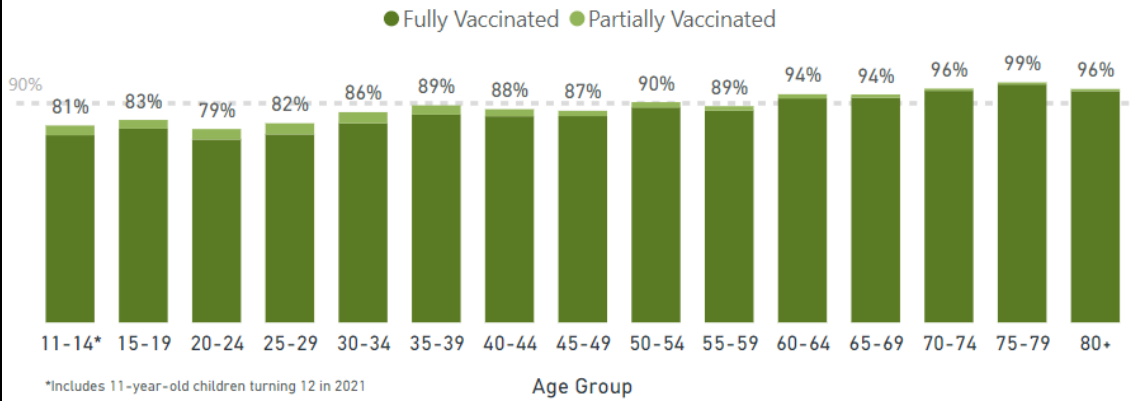
Wellington-Dufferin-Guelph Vaccination Progress

Please refer to the below graphics to see WDG’s vaccination progress!



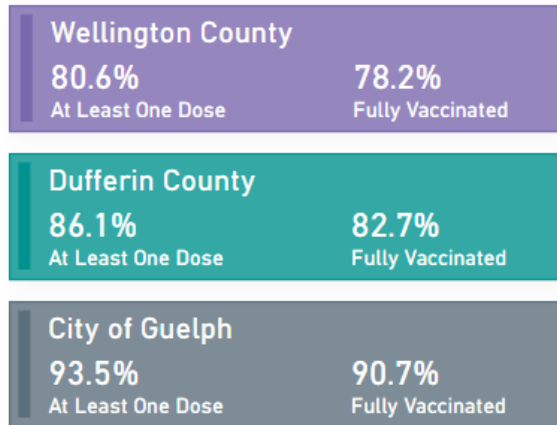
Who's been vaccinated?

The chart below describes WDGPH's vaccination progress by age group. This includes any WDG resident who has been vaccinated, and residents of long-term care and retirement homes.



Regional Progress

The cards display progress towards vaccinating the eligible population (12+) in each WDG sub-region.



Training Material

All up-to-date COVax training material can be found at the following link:

[COVax Training Dropbox](#)

COVax Support Contacts

Ministry Help Desk

Support Hours: 7:00 a.m. to 8:00 p.m. 7 days a week.

Email: COVaxonsupport@ontario.ca

Phone: (416) 637-8672 or 1-866-333-0640

WDGPH COVax Support Line

Support Hours: 8:30 a.m. to 4:30 p.m. Monday to Friday

Email: covaxdatateam@wdgpublichealth.ca

Phone: 1-800-265-7293 ext. 4202