

# The Weekly COVax Dose

## WDG Public Health's weekly update on all things COVax<sub>ON</sub>

**Date Issued:** Friday, August 20<sup>th</sup>, 2021

**Purpose:** To share information that will improve the COVax<sub>ON</sub> experience for WDG COVID-19 vaccine clinic staff and community partners.

## Important Updates and Information

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### COVax<sub>ON</sub> 9.1 Functionality Changes

The most recent COVax functionality changes (R9.1) include important information regarding the documentation of third doses.

There are two types of clients eligible to receive third doses. They are Persons with Priority Health Condition and Residents of Long-Term Care Homes, High-Risk Retirement Homes, and Elder Care Lodges. While we may see Residents of Long-Term Care Homes, High-Risk Retirement Homes and Elder Care Lodges at our clinics, we expect these will be very few and far between. If such a client arrives, please re-direct them to return and be vaccinated at their respective Home. The remainder of this section focuses on Persons with Priority Health Condition.

When a client arrives at a clinic for a third dose, please do the following:

#### **1. Confirm the client's eligibility**

Client's must have the official **WDGPH COVID-19 Vaccine Referral Form (18Aug2021)** from their Primary Care Provider, indicating they are recipients of, undergoing, or imminently starting one of the following:

- Transplants (including solid organ transplant and hematopoietic stem cell transplants)
- An anti-CD20 agent (i.e., rituximab, ocrelizumab, ofatumumab)
- Stable, active treatment (chemotherapy, targeted therapies, immunotherapy) for malignant hematologic disorders

The minimum dose interval is **56 days (8 weeks)** from their previous dose. Once you have determined the client is eligible, you can search for them in COVax.

## 2. Verify the Reason for Immunization (RIM) Field in COVax

Please verify, and update if necessary, that the client's RIM is **Person with Priority Health Condition**.

## 3. Proceed as normal

Proceed to check the client in as per the normal process, making sure to update the Vaccination Event to reflect your current location.

Please refer to the R9.1 release notes for further information (attached)

# Data Quality Insights

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## Youth 12+ and Institution

If a client is between the ages of 12 (or turning 12 in 2021) and 16, their Reason for Immunization (RIM) should be Youth 12+. This is the expectation unless that client's previous RIM was higher on the response option hierarchy (e.g. Retirement Home: Essential Caregiver; Person with Priority Health Condition; etc.).

Regardless of which RIM is selected for clients between the ages of 12 (or turning 12 in 2021) and 16, please record the school that the youth will be attending in September 2021 in the Institution field.

# Training Material

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All up-to-date COVax training material can be found at the following link:

## [COVax Training Dropbox](#)

# COVax Support Contacts

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## Ministry Help Desk

**Support Hours:** 7:00 a.m. to 8:00 p.m. 7 days a week.

**Email:** [COVaxonsupport@ontario.ca](mailto:COVaxonsupport@ontario.ca)

**Phone:** (416) 637-8672 or 1-866-333-0640

## WDGPH COVax Support Line

**Support Hours:** 8:30 a.m. to 4:30 p.m. Monday to Friday

**Email:** [covaxdatateam@wdgpublichealth.ca](mailto:covaxdatateam@wdgpublichealth.ca)

**Phone:** 1-800-265-7293 ext. 4202