

The Weekly COVax Dose

WDG Public Health's weekly update on all things COVaxON

Date Issued: Friday, July 23rd, 2021

Purpose: To share information that will improve the COVaxON experience for WDG COVID-19 vaccine clinic staff and community partners.

Important Updates and Information

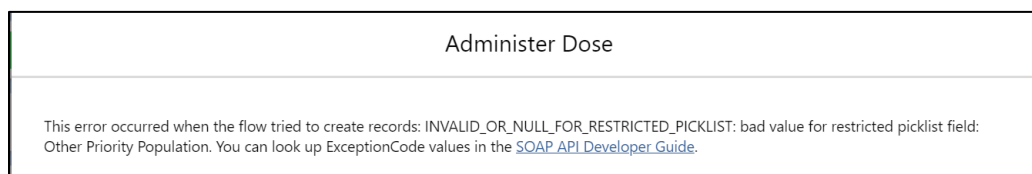
Situation: A client consents for data collection during their second dose, but not at the time of their first

If a client indicates that they did not provide consent for data collection at the time of their first dose, but would like to consent at the time of their second dose, please proceed with documenting the second dose into COVax. Once this has been done, please send an e-mail to the COVax Data Team with the following information:

- Client name, date-of-birth, and Health Card Number
- Location of first dose
- Date and time of first dose
- First dose vaccine type

Removal of Other Priority Population as a Reason for Immunization

“Other Priority Population” has been removed as an option in the Reason for Immunization dropdown menu. Not all client profiles have been corrected, and if you attempt to immunize a client that still has that as their reason, you will receive the following error message:



Please return to the client profile and change the Reason for Immunization to the selection that best reflects the client's initial eligibility to receive the vaccine, and then proceed with immunization.

Data Quality Insights

Completing the Pre-Screening Assessment

When completing the dose administration process in COVax, it is important to remember that the Pre-Screening Assessment is not a checklist. When screening the client, please only select the boxes to which the client says “YES” to. If a client answers “NO” to all pre-screening questions, then the only box that must be checked off is the “Pre-screening assessment completed” box.

Selecting the Correct Product and Lot

When you are vaccinating, it is incredibly important to always make sure you are selecting the correct vaccine product, as well as the correct lot #. Please ensure you are always cross-checking your selection in COVax with the syringe label.

Training Material

All up-to-date COVax training material can be found at the following link:

[COVax Training Dropbox](#)

COVax Support Contacts

Ministry Help Desk

Support Hours: 7:00 a.m. to 8:00 p.m. 7 days a week.

Email: COVaxonsupport@ontario.ca

Phone: (416) 637-8672 or 1-866-333-0640

WDGPH COVax Support Line

Support Hours: 8:30 a.m. to 4:30 p.m. Monday to Friday

Email: covaxdatateam@wdgpublichealth.ca

Phone: 1-800-265-7293 ext. 4202