

The Weekly COVax Dose

WDG Public Health’s weekly update on all things COVaxON

Date Issued: Friday, June 4th, 2021

Purpose: To share information that will improve the COVaxON experience for WDG COVID-19 vaccine clinic staff and community partners.

Important Updates and Information

R6.11 COVax Functionality Updates

Please review the 6.11 functionality update that all COVax users would have received on June 3rd. The following are important highlights from the release:

1. Reason for Immunization List Re-sorted

The Reason for Immunization (RIM) list view has been re-sorted.

What does this mean for COVax users?

Please select the reason, **closest to the top of the list**, that reflects the primary reason the client was vaccinated **at the time of their first shot**.

In addition, the following selection names have changed:

- “Adult of Chronic Health Care” has been changed to **“Chronic Home Care”**
- “Age Priority Population” has been changed to **“Age Eligible Population”**

Long Term Care: Healthcare Worker
Long Term Care: Other Employee
Long Term Care: Other Non-Employee
Long Term Care: Essential Caregiver
Retirement Home: Healthcare Worker
Retirement Home: Resident
Retirement Home: Essential Caregiver
Retirement Home: Other Employee
Retirement Home: Other Non-Employee
ALC: Alternate Level of Care Patients in Hospitals
Healthcare Worker
Indigenous community
Chronic Home Care
Advanced Age: Community Dwelling
Person with Priority Health Condition
Caregiver of Person with Priority Health Condition
Congregate Living: Resident
Congregate Living: Staff
Congregate Living: Essential Caregiver
Agriculture: Temporary Foreign Worker- Congregate Setting
Community at Greater Risk
Agriculture or Farm Worker (not temp foreign worker)
Food Manufacturing Worker
Education Worker
Child Care Worker
Essential worker who cannot work from home
Youth 12+
Age Eligible Population
Other Priority Population

2. Pre-Screening Assessment Updated to Include Note About Adding an Alert

The pre-screening assessment for AstraZeneca, COVISHIELD and Janssen products now includes a note reminding Vaccinators to add a client alert if contraindicated.

3. Out of Province (OOP) Clients

A client may have received one or both doses outside of Ontario and therefore it was not recorded in COVax. **The historical OOP dose(s) must be recorded in COVax.** See the 6.11 release for instructions.

New functionality coming soon: Documenting mRNA Vaccine Dose 2 following Astra Zeneca Dose 1

At present, users cannot record a dose 2 mRNA vaccine for clients who received dose 1 Astra Zeneca. On Saturday night COVax will be updated to address this issue. Until the update is complete, users will encounter an error and will not be able to complete data entry in COVax. Please proceed with paper documentation until the functionality is available.

School-aged Clients: Reason for Immunization & Institution List

After following the re-sorted Reason for Immunization (RIM) list described above, if you select “Youth 12+”, the Institution field becomes mandatory. Users should search and select the school that the youth **will be attending in Fall 2021**. Additional options include the following:

- Home School
- School: Unlisted
- Not in School

Please select the school the client will be attending in Fall 2021 for all school-aged clients, even if the Reason for Immunization is not “Youth 12+”. This information is important for tracking and reporting.

Enter Institution for Education Workers

If a client’s Reason for Immunization is education worker, please ask them for the name of their workplace and enter that information into the Institution field in COVax.

Verify and Collect Information at Dose 2 Appointment

The increase in second dose appointments presents us with an opportunity to collect missing information and verify existing information. When a client is present for dose 2, verify their profile contains all of the following:

- Full name
- Date of birth
- Health card number or alternative ID number
- Accurate primary care provider
- Accurate reason for immunization
- Institution, if applicable (i.e. school, workplace, facility where the client lives)
- Contact information (e-mail and phone number)
- Complete mailing address (street, city, postal code)

Automatic Reporting of COVID-19 Vaccination Status to Primary Care Providers

Recently, OntarioMD operationalized an HRM Report that automatically notifies Primary Care Providers when their patients have received a COVID-19 vaccine.

If you receive these reports and have any questions or concerns about them, please direct your inquiries to OntarioMD at support@ontariomd.com or 1-866-744-8668.

Filling in the Mass Immunization Event (MIE) form

This is a reminder to all community partners of WDG that the MIE forms **must** be filled out and submitted for the following scenarios:

1. Extra doses pulled from vials
2. Wasted doses
3. Client refused data collection in COVax
4. Client information was documented on paper and cannot be entered into COVax before the end of the clinic

Please contact Madison Fach if you require a copy of the MIE form.

COVax Account Deactivated?

COVax accounts will now be deactivated if users have not signed in within 30 days. To avoid this, please sign in periodically to keep your account active. If your account deactivates, email the COVax Data Team (covaxdatateam@wdgpublichealth.ca).

Data Quality Insights

Primary Care Provider Field & Privacy Breaches

Primary Care Provider is an essential field for effective reporting. Please continue to ask **every client** for the name of their family doctor and search for the provider by entering their first and last name.

If a client does not know the first name of their family doctor or is unsure if the name they've provided is accurate, leave the Primary Care Provider blank.

Person Account
Happy Days

▼ Vaccine Related

Any Adverse Events After Immunization?

Vaccination Event

Total Valid Dose 2
This field is calculated upon save

Appropriate Documentation Shown

Reason for Immunization

Institution

Primary Care Provider

Reason vaccine was not administered

▼ Contact Information

Mobile 416-888-0909

Cancel Save

Training Material

All up-to-date COVax training material can be found at the following link:

[COVax Training Dropbox](#)

COVax Support Contacts

Ministry Help Desk

Support Hours: 7:00 a.m. to 8:00 p.m. 7 days a week.

Email: COVaxonsupport@ontario.ca

Phone: (416) 637-8672 or 1-866-333-0640

WDGPH COVax Support Line

Support Hours: 8:30 a.m. to 4:30 p.m. Monday to Friday

Email: covaxdatateam@wdgpublichealth.ca

Phone: 1-800-265-7293 ext. 4202