

The Weekly COVax Dose

WDG Public Health's weekly update on all things COVaxON

Date Issued: Friday, May 14th, 2021

Purpose: To share information that will improve the COVaxON experience for WDG COVID-19 vaccine clinic staff and community partners.

Helpful Information

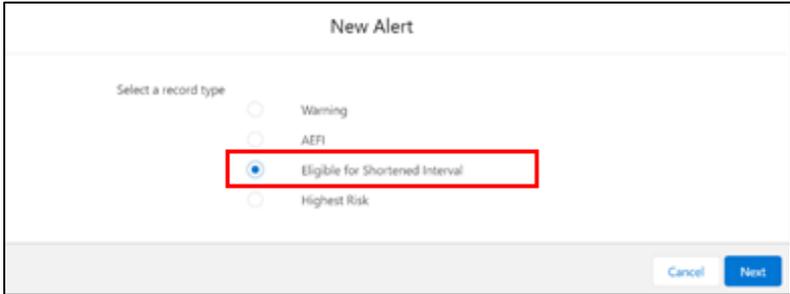
COVax Updates

The COVax update on Saturday, May 9th included the following important changes:

- New 'Reason for Immunization' added – Child Care Worker
- New 'Indigenous' drop-down field added to the client record to identify if a client is Indigenous
 - COVax users are expected to ask clients if they are part of an Indigenous group (e.g., First Nations, Métis or Inuk (Inuit))
 - If the "Other Indigenous" option is selected from the drop down, the "Other Indigenous specify" free text field becomes mandatory
- Clinical Notes now have a character limit of 5000

The COVax Update on Wednesday, May 12th included the following important change:

- New 'Eligible for Shortened Interval' alert type. Clients who meet the eligibility for a shortened dose interval may have an alert at the top of the client profile



The screenshot shows a 'New Alert' form with the following elements:

- Header: New Alert
- Section: Select a record type
- Options:
 - Warning
 - AEFI
 - Eligible for Shortened Interval (highlighted with a red box)
 - Highest Risk
- Buttons: Cancel, Next

Check for First Dose

It is very important that all staff (i.e. data entry or immunizers) are verifying in COVax whether the client has already had a first dose. If a client has already received a dose, here are a few questions you should ask yourself before proceeding:

- 1) Are they eligible to receive their second dose based on the 16-week model (i.e. 112 days)?
- 2) If it has not been 16 weeks, has their second dose been approved by WDGPH?
 - a. If there is no alert on the client profile and the client is approved to receive dose 2, add the “Eligible for Shortened Interval” alert type to the client’s profile.
- 3) Which vaccine did they receive for their first dose? They will need to receive the same for their second.

Checked-In Clients

There are instances where a client may leave after being checked in. This could happen for a few different reasons:

- The client withdraws their consent to receive the vaccine or have their data collected in COVax
- The immunizer decides to postpone immunization due to a contraindication

The client should not stay “checked-in” if this happens. In order to move the client back to their previous stage (either ‘New’ or ‘Dose 1 Checked-Out’), the COVax user needs to begin the Dose Administration process. On the following screen, select a reason from the drop down. If the client is there for their second dose, you will need to uncheck the consent box. Once you have selected the appropriate reason, select ‘Next’. The client will move back to the previous stage.

Administer Dose

Dose : 2 of 2

Consent to receiving the vaccine, including all recommended doses in the series

* Reason vaccine was not administered

Select Reason vaccine was not administered▼

PreviousNext

Data Quality Insights

Duplicates

If you encounter a duplicate file in COVax, please send it to the COVax Data Team (covaxdatateam@wdgpublichealth.ca) for resolution. Be sure to double check both records to ensure you are selecting the correct client, and verify that client's vaccine status (e.g. dose 1, dose 2, not vaccinated yet, etc.)

Consent for Research

During check-in, when asking if the client consents to sharing their email for research, be sure to articulate it is for **research** purposes and not "surveys". It is best practice to read the consent script in COVax word-for-word to ensure the client has a complete understanding of what they are being asked.

Training Material

COVax Training Dropbox

COVax Support Contacts

Ministry Help Desk

Support Hours: 7:00 a.m. to 8:00 p.m. 7 days a week.

Email: COVaxonsupport@ontario.ca

Phone: (416) 637-8672 or 1-866-333-0640

WDGPH COVax Support Line

Support Hours: 8:30 a.m. to 4:30 p.m. Monday to Friday

Email: covaxdatateam@wdgpublichealth.ca

Phone: 1-800-265-7293 ext. 4202