

The Weekly COVax Dose

WDG Public Health's weekly update on all things COVaxON

Date Issued: Friday, February 25th, 2022

Purpose: To share information that will improve the COVaxON experience for WDG COVID-19 vaccine clinic staff and community partners.

Important Updates and Information

Please note, The Weekly COVax Dose will be decreasing in frequency of distribution. Rather than weekly, the newsletter will now be distributed as needed.

As the Wellington-Dufferin-Guelph Public Health COVID-19 mass immunization clinics begin to slow down, let's look back on some important milestones over the past 14 months –

Milestone Timeline

- January 6th, 2021 – The first dose of Pfizer in WDG is administered
- February 12th, 2021 – WDG hits the 10 000 doses administered milestone
- May 3rd, 2021 – WDG hits the 100 000 doses administered milestone
- June 22nd, 2021 – 75% of eligible residents (12+) in WDG had at least one dose
- August 12th, 2021 – 75% of eligible residents (12+) in WDG are fully vaccinated
- November 25th, 2021 – First pediatric dose administered
- December 10th, 2021 – WDG hits the 500 000 doses administered milestone
- As of February 25th, 2022 – 86.7% of eligible residents (5+) in WDG are fully vaccinated

Re-Activating COVax Accounts

COVax accounts are deactivated if users have not signed in within 30 days.

- Sign in periodically to keep your account active.
- If your account deactivates, please email [Madison Fach](#)
- Please note that it can take 24-48 hours for your account to be reactivated, so please plan accordingly.
- COVax updates happen frequently. Up-to-date training materials can be accessed [here](#).

Training Material

All up-to-date COVax training material can be found at the following link:

[COVax Training Dropbox](#)

COVax Support Contacts

Ministry Help Desk

Support Hours: 7:00 a.m. to 11:00 p.m. 7 days a week.

Email: COVaxonsupport@ontario.ca

Phone: (416) 849-9998 or 1-866-333-0640

WDGPH COVax Data Team/Support Line

Support Hours: 8:30 a.m. to 4:30 p.m. Monday to Friday

Email: covaxdatateam@wdgpublichealth.ca

Phone: 1-800-265-7293 ext. 4202