

# The Weekly COVax Dose

## WDG Public Health's weekly update on all things COVax<sub>ON</sub>

**Date Issued:** Friday, February 11<sup>th</sup>, 2022

**Purpose:** To share information that will improve the COVax<sub>ON</sub> experience for WDG COVID-19 vaccine clinic staff and community partners.

## Important Updates and Information

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### COVax<sub>ON</sub> Functionality Update: Release 14.2

The most recent COVax 14.2 Functionality Changes were released on February 8<sup>th</sup>, 2022. The update includes the following information for immunizers:

#### **Half Dose Moderna – Recording Dosage Volume**

Two new mandatory fields (Dosage Administered and Dosage Unit of Measure) have been added to the clinical flow in COVax. They appear on the Dose Information screen within the Dose Administration portion of COVax. This enhancement will allow immunizers to record the volume of vaccine administered to the client.

For vaccine products with more than one dose volume option (i.e. Moderna), the “Dosage Administered” field contains a drop down list from which immunizers must select the relevant dosage volume (i.e. 0.25 or 0.5). For vaccine products with only one dosage option (i.e. Pfizer, Pfizer pediatric), this field will be pre-populated as per product set up.

Immunizers will no longer be required to manually update the Dose Administration record (DA-record). This field is now read-only and displays the value of the dose administered in mL. However, if an immunizer notices a mistake has been made and the DA-record displays the incorrect volume, the immunizer should immediately inform the Practice Consultant or Clinic Manager, who will correct the mistake or notify the COVax Data Team.

For further information and detailed screenshots, please refer to the attached 14.2 Functionality Update document.

## Privacy in COVax and Occupational Vaccine Policies

As more community partners expand to use COVax within their organizations, please remember COVax is a provincial database containing personal health information (PHI) and should only be used as allowed by the COVax User Agreement and in compliance with PHIPA.

This is a reminder that accessing PHI on employees and volunteers to determine compliance with occupational vaccine policies at your organization does not fall within Circle of Care. Absent of direct consent from the employee or volunteer, it would be a breach of provincial privacy law to use COVax as a lookup tool to determine the vaccination status of employees or volunteers within your organization.

If organizations need to know the vaccination status of their staff or volunteers, they should do one or both of the following:

- Ask/require staff to submit proof of vaccination
- Collect and store explicit consent from staff to look up their vaccination status in COVax

## Re-Activating COVax Accounts

COVax accounts are deactivated if users have not signed in within 30 days.

- Sign in periodically to keep your account active.
- If your account deactivates, please email [Madison Fach](#)
- Please note that it can take 24-48 hours for your account to be reactivated, so please plan accordingly.
- COVax updates happen frequently. Up-to-date training materials can be accessed [here](#).

# Training Material

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All up-to-date COVax training material can be found at the following link:

## [COVax Training Dropbox](#)

# COVax Support Contacts

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## Ministry Help Desk

**Support Hours:** 7:00 a.m. to 11:00 p.m. 7 days a week.

**Email:** [COVaxonsupport@ontario.ca](mailto:COVaxonsupport@ontario.ca)

**Phone:** (416) 849-9998 or 1-866-333-0640

## WDGPH COVax Support Line

**Support Hours:** 8:30 a.m. to 4:30 p.m. Monday to Friday

**Email:** [covaxdatateam@wdgpublichealth.ca](mailto:covaxdatateam@wdgpublichealth.ca)

**Phone:** 1-800-265-7293 ext. 4202