

**SUBJECT: WDG Public Health Website and Telephone Services Unavailable this weekend**

Date: April 21, 2022

Pages: 1

To: Health Care Providers, Hospitals, Long-term Care/ Retirement Homes, Assessment Centres, Laboratories

From: Dr. Matthew Tenenbaum, Associate Medical Officer of Health

---

In our ongoing effort to ensure that our technology systems continue to be reliable, WDG Public Health will be performing necessary system upgrades this weekend. This process will start at 7 P.M. on Friday, April 22, 2022 and all systems are expected to be restored by Monday, April 25, 2022.

During this upgrade our website and telephone systems will be unavailable. If you need to reach WDG Public Health over the weekend for a Public Health emergency, please contact our afterhours messaging service directly at **1-877-884-8653**.

Our reportable disease fax line will continue to be available at 1-855-WDG-LINE (1-855-934-5463).

**Accessing COVID-19 information and vaccine appointments:**

During this service outage the [online COVID-19 vaccine booking system](#) will continue to be available. Individuals looking for more information about COVID-19 should visit the Provincial website at: [covid-19.ontario.ca/](https://www.covid-19.ontario.ca/)

We apologize for any inconvenience this service outage may cause.

**For more information, please contact:**

Name/Title: Anna Vanderlaan, Emergency Information Officer  
Email: [anna.vanderlaan@wdgpublichealth.ca](mailto:anna.vanderlaan@wdgpublichealth.ca)  
Website: [www.wdgpublichealth.ca](https://www.wdgpublichealth.ca)