

## PUBLIC HEALTH UNIT INFECTION PREVENTION AND CONTROL LAPSE REPORT

**Initial Report** of Victoria's Nail Salon located at 6A-304 Stone Rd W, Guelph, ON, N1G3C4

Premise/facility under investigation (name and address)	Victoria's Nail Salon 6A-304 Stone Rd W, Guelph, ON, N1G3C4
Type of premise/facility: (E.g. clinic, personal services setting)	Personal Service Setting (Primary services offered include: manicure, pedicure, and waxing)
Date Board of Health became aware of IPAC lapse	2020/02/21
Date of Initial Report posting	2020/03/03 (following client notification)
Date of Initial Report update(s) (if applicable)	
How the IPAC lapse was identified	Referral from an internal Public Health department
Summary Description of the IPAC Lapse	<p>The complaint inspection found that the cleaning and disinfection of reusable nail equipment was inadequate and dirty and clean equipment was not appropriately separated.</p> <p>It was also observed that single use equipment was not discarded after each use and may have been reused.</p> <p>The salon was not following the Infection Prevention and Control requirements set out in <i>Ontario Regulation 136/18 Personal Service Settings</i> and the <i>Public Health Ontario Guide to Infection Prevention and Control in Personal Service Settings</i>.</p>
<b>IPAC Lapse Investigation</b>	
Did the IPAC lapse involve a member of a regulatory college?	No
If yes, was the issue referred to the regulatory college?	
Were any corrective measures recommended and/or implemented?	<p>The owner and staff are to ensure:</p> <ul style="list-style-type: none"> <li>• Single use items are discarded immediately after use.</li> <li>• Single use items are not reused.</li> <li>• Used equipment is cleaned and disinfected after each use.</li> <li>• Rusted equipment is discarded, replaced, and not used on clients.</li> <li>• Accidental exposures records for clients and staff are maintained and available for 3 years for Public Health review.</li> </ul>

	<ul style="list-style-type: none"> <li>Ensure staff are knowledgeable and practicing consistent procedures for cleaning and disinfection of reusable equipment.</li> </ul>
Please provide further details/steps	Owner responded immediately to implement requirements of the <i>Ontario Regulation 136/18 Personal Service Settings</i> and the <i>Public Health Ontario Guide to Infection Prevention and Control in Personal Service Settings</i> .
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	
<b>Initial Report Comments and Contact Information</b>	
Any Additional Comments (Do not include any personal information or personal health information)	
<b>If you have any further questions, please contact:</b>	
Name	Janice Walters
Title	Program Manager
E-mail address	<a href="mailto:janice.walters@wdgpublichealth.ca">janice.walters@wdgpublichealth.ca</a>
Phone number	519-822-2715 ext. 4752
<b>Final Report</b>	
Date of Final Report posting:	2020/03/05
Date any order(s) or directive(s) were issued to the owner/operator (if applicable)	
Brief description of corrective measures taken	<ul style="list-style-type: none"> <li>Owner directed to re-train staff on equipment cleaning and disinfection. Staff observed knowledgeable in cleaning and disinfection procedures at time of re-inspection.</li> <li>Disinfection concentration appropriate at time of re-inspection. Owner knowledgeable of mixing and concentration of disinfectant required.</li> <li>Single use equipment discarded after each use.</li> <li>Damaged equipment discarded and only equipment in good repair observed on site.</li> </ul>
Date all corrective measures were confirmed to have been completed	2020/03/02
<b>Final Report Comments and Contact Information</b>	

Any Additional Comments (Do not include any personal information or personal health information)	
<b>If you have any further questions, please contact:</b>	
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Title	Program Manager
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