

PUBLIC HEALTH UNIT INFECTION PREVENTION AND CONTROL LAPSE REPORT

Initial Report

Premise/facility under investigation (name and address)	The Cutting Crew 2-88 First St, Orangeville ON L9W 3J6
Type of premise/facility: (E.g. clinic, personal services setting)	Personal services setting: Services at this premise include hair and aesthetics services, such as microblading, ear piercing, body piercing, manicure, pedicure, waxing, and ear candling
Date Board of Health became aware of IPAC lapse	November 23, 2018
Date of Initial Report posting	
Date of Initial Report update(s) (if applicable)	
How the IPAC lapse was identified	On November 23, 2018, a Public Health Inspector identified several critical infractions during an annual infection control inspection.
Summary Description of the IPAC Lapse	<p>During the inspection the following practices were found:</p> <ul style="list-style-type: none"> - Equipment designed for reuse was not being cleaned and disinfected between clients - Intermediate and high level disinfectants were not available on site - Single use equipment pieces were not disposed of after use on a client - Sterility of some piercing equipment was not maintained until the point of use - Ear candling was offered as a service for sale <p>Infection control practices at this premise did not meet the requirements set out in Ontario Regulation 136/18 Personal Services Settings or Infection Prevention and Control (IPAC) Best Practices outlined in the Ministry of Health and Long Term Care's <i>Guide to Infection Prevention and Control in Personal Service Settings, 3rd edition</i>.</p>
IPAC Lapse Investigation	
Did the IPAC lapse involve a member of a regulatory college?	No

If yes, was the issue referred to the regulatory college?	N/A
Were any corrective measures recommended and/or implemented?	Yes
Please provide further details/steps	<p>Education and resources on appropriate cleaning and disinfection for reusable equipment were provided to the owner. The owner is required to:</p> <ul style="list-style-type: none"> - Pre-clean, rinse and dry all reusable equipment prior to disinfecting - Thoroughly clean and disinfect all reusable equipment in between clients with an appropriate disinfectant - Discard all single use items after use - Maintain piercing equipment sterility - Ensure clients are advised of any risks associated with invasive procedures - Stop providing ear candling services and remove all forms of ear candling advertisements
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	Verbal Section 13 Order issued on November 23, 2018 to owner Shivani Sehgal. Written Section 13 Order issued on November 27, 2018 to owner Shivani Sehgal.
Initial Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	
If you have any further questions, please contact:	
Name	Janice Walters
Title	Program Manager
E-mail address	janice.walters@wdgpublichealth.ca
Phone number	519-822-2715 ext. 4246
Final Report	
Date of Final Report posting:	
Date any order(s) or directive(s) were issued to the owner/operator (if applicable)	

Brief description of corrective measures taken	
Date all corrective measures were confirmed to have been completed	
Final Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	
If you have any further questions, please contact:	
Name	Janice Walters
Title	Program Manager
Email address	janice.walters@wdgpublichealth.ca
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