

PUBLIC HEALTH UNIT INFECTION PREVENTION AND CONTROL LAPSE REPORT

Initial Report

Premise/facility under investigation (name and address)	Clair Dental 5 Clair Rd W Unit #4, Guelph, ON N1L 0G6
Type of premise/facility: (E.g. clinic, personal services setting)	Dentistry
Date Board of Health became aware of IPAC lapse	January 29, 2026
Date of Initial Report posting	February 3, 2026
Date of Initial Report update(s) (if applicable)	
How the IPAC lapse was identified	A complaint by a member of the public.
Summary Description of the IPAC Lapse	During the complaint inspection it was observed that pre-cleaning and cleaning practices did not follow the Provincial Infectious Diseases Advisory Committee (PIDAC) Best Practice Standards for medical/dental device reprocessing.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college?	Yes
If yes, was the issue referred to the regulatory college?	Yes
Were any corrective measures recommended and/or implemented?	Yes <ul style="list-style-type: none"> 1. Ensure all reusable equipment is precleaned with an enzymatic cleaner and rinsed prior to placing in the ultrasonic cleaning unit 2. Ensure the enzymatic cleaning product is diluted as per the MIFU/product label. 3. Ensure once the cycle has begun on the ultrasonic cleaner, no additional equipment is added. 4. Ensure all equipment placed in the ultrasonic cleaning unit is fully submerged under the water line during the cycle.

	<ol style="list-style-type: none"> 5. Perform degassing on the ultrasonic cleaner after each fill. 6. Follow Infection Prevention and Control (IPAC) Best Practice documents as provided by the Provincial Infectious Diseases Advisory Committee (PIDAC) and the Canadian Safety Association (CSA) as they relate to reprocessing medical/dental equipment. 7. Staff members responsible for any or all steps in reprocessing must be trained and complete Public Health Ontario's reprocessing learning modules
Please provide further details/steps	Staff responded immediately to implement IPAC practices as per current PIDAC Best Practice for cleaning and reprocessing of dental equipment. Some recommendations for practice improvements are in progress and require time to implement. Staff are committed to ensuring these improvements are made.
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	N/A
Initial Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	
If you have any further questions, please contact:	
Name	Shelby Leenders
Title	Infection Control Manager
E-mail address	Shelby.leenders@wdgpublichealth.ca
Phone number	1-800-265-7293 Ext 4269
Final Report	
Date of Final Report posting:	
Date any order(s) or directive(s) were issued to the owner/operator (if applicable)	
Brief description of corrective measures taken	
Date all corrective measures were confirmed to have been completed	
Final Report Comments and Contact Information	

Any Additional Comments (Do not include any personal information or personal health information)	
If you have any further questions, please contact:	
Name	
Title	
Email address	
Phone number	