

SUBJECT: COVID-19 Assessment Centre Opening in Guelph
Date: March 16, 2020
Pages: 1
To: Primary Care Providers, Emergency Departments,
Infection Control Practitioners
From: Dr. Nicola Mercer, Medical Officer of Health and CEO

The COVID-19 Assessment Centre, run by the Guelph Family Health Team, will be located at 65 Delhi Street in Guelph. It will open on Tuesday, March 17, 2020 and will be open from 8 a.m. to 8 p.m. daily, 7 days per week.

Assessment Centres are out-of-hospital clinics where people can be seen by a healthcare provider for COVID-19 related concerns, rather than have them visit an Emergency Department, Urgent Care Centre or their family doctor's office. These Centres will be opening throughout our area as needed over the coming weeks.

Please advise patients not to visit an Assessment Centre unless they have symptoms.

If your patient has **MILD** symptoms, please advise them to stay home and self-isolate. Self-isolation information can be found at www.wdgppublichealth.ca/coronavirus

If your patient has **MODERATE** symptoms with fever, cough or shortness of breath, they can stay home and self-isolate or you can refer your patient to an Assessment Centre if available. The Assessment Centre will decide if the patient qualifies for COVID-19 testing.

If your patient's symptoms are **SEVERE** and it is an emergency, please advise them to go to their nearest emergency room or call 911.

If your patient is sent to an Assessment Centre they will be seen by a clinician who will triage them and provide further instruction. A note about your patient's visit will be sent to your office at the end of the day. Patients who require hospital care will be referred as appropriate.

Only patients who have had COVID-19 testing ordered need to be reported to Public Health.

Patients who are uncertain about whether they need to seek further care can use the Ministry of Health's online self-assessment tool for COVID-19: <https://www.ontario.ca/page/2019-novel-coronavirus-covid-19-self-assessment>

For more information, refer to contact or website:

Name/Title: WDG Public Health, Physicians Call Centre
Contact: 1-800-265-7293 ext. 7011 / www.wdgppublichealth.ca