

Screening FAQ

For the homelessness shelter system

If a client goes out for a smoke break, do they need to be re-screened each time, or is a twice daily screen enough?

There is no need to re-screen clients who temporarily leave the shelter and return. A twice daily screen is enough.

If a client has been asked about a travel history once and is present at the shelter every day, do they need to be asked on subsequent daily screens?

Clients only need to be asked about travel history once if they are present at the shelter every day.

Do we need to actually take the temperature of clients during screening?

Yes. Public Health has provided thermometers to shelters for this purpose. Taking the temperature of a client will require staff to be in close proximity and for this reason staff who are taking temperatures should wear a face mask and eye protection. Gloves should also be worn if the thermometer will come in contact with the resident.

The WDGPH guidance says that if residents answer YES to Questions 1, 2, 3 or 4 on the screening tool, they will be “helped” to an assessment clinic. How should that occur?

Public Health contracted a company (Red Car) to provide transportation services to symptomatic people who don't have their own vehicle. If the pick-up time will not work, the symptomatic client should put on a mask and take a taxi to the assessment clinic.

Updated: July 9, 2020