

COVID-19 Information Bulletin #97

Date issued: February 25, 2021

Purpose of bulletin: To keep local stakeholders informed about COVID-19 and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

All editions of this bulletin are posted on [our website](#).

Current WDG Zone Level: [Red-Control](#), ([O. Reg 263/20](#))

Surveillance

- Information about [cases in WDG](#) can be found on our website
- Information about institutional outbreaks can be found in the [Retirement and Long-Term Care Outbreak Bulletin](#)
- Information about [vaccination progress in WDG](#) can be found on our website

New and Amended Guidance

- [COVID-19 Directive #5: Questions and Answers](#) (February 19)

Booking a Vaccination Appointment if Eligible and Pre-Registered

These instructions are for people who have already pre-registered and received their unique booking code. You will not be able to book an appointment otherwise. If you are having any issues booking your online appointment, please [read the steps and troubleshooting tips](#) on our website. Demand is high and appointments book quickly. If nothing is available, check back later as new appointments are being added to the system regularly.

School and Child Care Resources

- [Student and Child Screening Tool](#) - printable version (updated February 24)
- [Student and Child Screening Tool \(French\)](#) - printable version (updated February 24)

Contact Information for Additional Support

WDGPH COVID-19 Call Centre

Please note we are experiencing higher than normal call volumes and you may not be able to get through. If attempting to pre-register for COVID-19 vaccine, please do so online at: www.wdgpUBLICHEALTH.ca/register

- For health-related questions, including symptoms, close contacts or travel:

- Call 519-822-2715 ext. 7006
- Available Monday – Friday from 9:00 a.m. – 4:00 p.m.
- For non-health related questions, including business or workplace concerns, social distancing/face covering questions or non-emergency reporting questions:
 - Call 519-822-2715 ext. 4020
 - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.

Please do not call Public Health for your test results. Visit [how to get your COVID-19 test results](#).

Local Assessment Centres and Testing

Visit our website for hours and information about [local assessment centres and testing](#).

Reliable Information Sources

Wellington-Dufferin-Guelph Public Health: www.wdgpUBLICHEALTH.ca

Ontario Ministry of Health: www.ontario.ca/coronavirus

Public Health Agency of Canada: www.canada.ca/coronavirus

Ontario Emergency Information: www.ontario.ca/page/emergency-information