

## COVID-19 Information Bulletin #39

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**Date issued:** July 28, 2020

**Purpose of bulletin:** To keep local stakeholders informed of the quickly-evolving novel coronavirus (COVID-19) situation and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

**Due to the evolving nature of the situation, further updates may be forthcoming. For more information visit [www.wdgpUBLICHEALTH.ca](http://www.wdgpUBLICHEALTH.ca)**

### Surveillance

- Information about cases in WDG can be found on [our website](#) and institutional outbreaks can be found in the [Retirement and Long-Term Care Outbreak Bulletin](#).
- Information about local assessment centres and testing criteria is available on [our website](#).

### New Guidance Documents and Directives

- **New:** WDGPH's [Checklist for Community Non-Profit Services](#) (July 27)
- **New:** PHAC's [Guidance for Post Secondary Institutions During the COVID-19 Pandemic](#) (July 24)
- **New:** WDGPH's [COVID-19 Testing & Clearance Guidance for Workplaces \(Non-Health Care Settings\)](#) (July 23)

### Amended Guidance Documents and Directives

- **Updated:** WDGPH's [COVID-19 Guidance for Places of Worship](#) (July 27)
- **Updated:** WDGPH's [Child Care Provider Guidance](#) (July 24)
- **Updated:** WDGPH's [COVID-19 Child Care Centre Self-Auditing Checklist](#) (July 24)
- **Updated:** WDGPH's [Q&A: Child Care Centres and Providers](#) (July 24)
- **Updated:** Government of Ontario's [Child Care Guidance](#) (July 24)
- **Updated:** WDGPH's [COVID-19 Guidance: Summer Day Camps](#) (July 24)
- **Updated:** WDGPH's [COVID-19 Checklist for Summer Day Camps](#) (July 28)
- **Updated:** WDGPH's [COVID-19 Guidance for Hair Salons and Barbershops](#) (July 23)
- **Updated:** WDGPH's [COVID-19 Guidance for Nail Salons and Spas](#) (July 23)
- **Updated:** WDGPH's [COVID-19 Guidance for Tattooing and Body Piercing](#) (July 23)
- **Updated:** WDGPH's [COVID-19 Guidance for Reopening Businesses](#) (July 23)
- **Updated:** WDGPH's [COVID-19 Checklist for Reopening Businesses and Workplaces](#) (July 23)
- **Updated:** Government of Ontario's [Reopening Retirement Homes](#) (July 22)

## Recovery Phase

As [most of Ontario has moved into stage 3 of reopening](#), Ontario has transitioned into the recovery phase with the new [Reopening Ontario \(A Flexible Response to COVID-19\) Act](#). While the provincial declaration of emergency has ended, the new act will provide the province with the necessary flexibility to address the ongoing risks and effects of the COVID-19 outbreak.

Some [emergency orders](#) that were previously in place under the *Emergency Management and Civil Protection Act*, will continue under the new act. This includes orders related to labour redeployment in long-term care and retirement homes, stages of reopening and compliance with public health advice and gatherings.

## Announcements and Changes to Services

- On July 27, the [Government of Ontario](#) announced that it is providing up to \$4 billion in urgently needed one-time assistance to Ontario's 444 municipalities to ensure a strong recovery from COVID-19.
- On July 27, the [Canada Revenue Agency](#) announced the extension of the payment deadline for current year income tax returns and interest relief on existing debt.
- On July 27, the [Government of Canada](#) announced that it will provide \$4.28 billion to further expand testing and contact tracing capacity, and the associated data management and information sharing systems.
- On July 24, the [Government of Canada](#) announced \$625 million in federal support for Canada's child care sector to help ensure that safe and sufficient child care spaces are available to support parents' gradual return to work.
- On July 23, the [Government of Ontario](#) announced that it is providing the Canadian Council for Aboriginal Business (CCAB) with \$110,000 from the Ontario Together Fund to deliver online tools and resources that will support Indigenous businesses due to challenges arising from COVID-19.

## Additional Resources

- Ministry of Education's [Operational Guidance During COVID-19 Outbreak](#)
- Ministry of Education's [Building on How Does Learning Happen?](#)
- PHAC's [Going Out Safely During COVID-19](#)
- Government of Ontario's [Framework for Reopening our Province – Stage 3](#)
- Government of Ontario's [Reopening Ontario: Frequently Asked Questions about Stage 3](#)

## Ongoing COVID-19 Action

### COVID-19 Testing

Please go to an [Assessment Centre](#) to get tested. Public Health **DOES NOT** provide testing. No referral is needed. **Bring your health card to the assessment centre** (if you have one). It is OK if it is expired. Presenting your health card allows you to:

- Check your test results online. Public Health only calls those who test positive.
- Be treated or prescribed medication for other respiratory conditions if needed and if this option is available at your assessment centre.
- Move through the testing process faster.

Further instruction will be provided by the clinician at the assessment centre based on individual assessment. Be prepared for increased wait times at the assessment centres.

### Check Your COVID-19 Test Results Online

The Ontario government has launched an online [COVID-19 Test Result Viewer](#). This offers fast and secure access to test results on your computer or mobile device. **NOTE: Online test results are only available to those with an Ontario photo (green) health card.**

If you receive a positive result via the online COVID-19 Test Result Viewer, you will have the option to report your information to Public Health through Contact +. Contact + is a voluntary, web-based service for positive results received via the COVID-19 Test Result Viewer. **It does not replace the call you get from Public Health.** Contact + allows you to confirm your contact details as well as review and answer the questions that Public Health will ask you, in advance of your call. You may add this information for up to 48 hours after your positive test result is reported. For more information about Contact +, visit our [Testing and Results](#) page.

### Face Coverings Required for Commercial Businesses in WDG

Dr. Nicola Mercer, Medical Officer of Health, has issued an order under Section 22 of the *Health Protection and Promotion Act*.

What this means:

- A face covering is required for any customer, patron, employee or visitor when entering and while on the premises of any commercial establishment in the WDG region. The order will be in effect until rescinded.

For more details on the order and frequently asked questions, [visit our website](#) or contact our call centre at 519-822-2715 ext. 4020.

Individuals who may be exempted from this Order:

- Children under the age of two years.
- Children under the age of five years (either chronologically or developmentally) who refuse to wear a face covering and cannot be persuaded to do so by their caregiver.
- People whose ability to breathe is in any way inhibited by the face covering.

- People that have any other medical reason they cannot wear a face covering safely, such as, but not limited to, respiratory disease, cognitive difficulties or difficulties in hearing or processing information.

Learn more about the [wear and care of face coverings](#).



## Guidelines for Reopening

Don't forget to check out the ever-evolving updates about reopening on our website.

Quick Links:

- [General Workplaces and Businesses](#)
- [Food Premises and Events](#)
- [Child Care Providers](#)
- [Summer Day Camps](#)
- [Personal Service Settings](#)
- [Recreational Water Facilities](#)
- [Water Quality for Reopening Buildings](#)
- [Sport and Recreation Settings](#)



## Physical Distancing Floor Decals

- WDG Public Health has physical distancing floor decals available for community partners to use at their locations.
- If you would like decals, please contact Meghan Wiles via email at [meghan.wiles@wdgpublichealth.ca](mailto:meghan.wiles@wdgpublichealth.ca)

## Health and Safety Sector-Specific Guidance

Sector-specific guidelines and posters to help protect workers and the public from COVID-19 are available from the Government of Ontario. These [guidance documents](#) are being posted and updated as they become available, so check back regularly.

## Contact Information for Additional Support

### WDGPH COVID-19 Call Centre

**Note: Call Centres are no longer open on weekends.**

- **For health-related questions**, including symptoms, close contacts or travel:
  - Call 519-822-2715 ext. 7006
  - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.
  
- **For non-health related questions**, including business or workplace concerns, social distancing/face covering questions or non-emergency reporting questions:
  - Call 519-822-2715 ext. 4020
  - Available Monday – Friday from 9:00 a.m. – 4:00 p.m.

### Reliable Information Sources

Wellington-Dufferin-Guelph Public Health: [www.wdgpublichealth.ca](http://www.wdgpublichealth.ca)

Ontario Ministry of Health: [www.ontario.ca/coronavirus](http://www.ontario.ca/coronavirus)

Public Health Agency of Canada: [www.canada.ca/coronavirus](http://www.canada.ca/coronavirus)