

COVID-19 Information Bulletin #106

Date issued: March 30, 2021

Purpose of bulletin: To keep local stakeholders informed about COVID-19 and its implications for Wellington County, Dufferin County and the City of Guelph (WDG).

All editions of this bulletin are posted on [our website](#).

Current WDG Zone Level: [Orange-Restrict](#), ([O. Reg 364/20](#))

Surveillance

- Information about [cases in WDG](#) can be found on our website
- Information about institutional outbreaks can be found in the [Retirement and Long-Term Care Outbreak Bulletin](#)
- Information about [vaccination progress in WDG](#) can be found on our website

Vaccine Resources

- Ministry of Health's [After Your COVID-19 Vaccine](#) (March 29)
- Ministry of Health's [COVID-19 Vaccine Information Sheet](#) (March 29)
- Ministry of Health's [What You Need to Know About Your COVID-19 Vaccine Appointment](#) (March 29)
- Ministry of Health's [Medical Exceptions to Extended Dose Intervals](#) (March 26)
- WDGPH's [COVID-19 Vaccine Bulletin #16](#) (March 29)
- WDGPH's [Answers to Your COVID-19 Vaccine Questions](#) (updated March 26)

COVID-19 Vaccine Pre-Registration

Pre-registration for a COVID-19 vaccine appointment is currently open for Phase 1 and Phase 2 eligible groups in WDG. The list of [Phase 2 eligible groups](#) has been updated. Please check this list for your setting's eligibility.

WDG Public Health Alerts Public to Scam Texts

Wellington-Dufferin-Guelph Public Health has been alerted to texts received by some residents. These texts encourage people to call a number similar to the COVID-19 booking help line and provide their driver's license and other information to confirm their identity for their vaccination appointment. Public Health only contacts individuals with vaccination appointments to either remind them of their appointment or to advise them of a cancellation or change to the appointment. For more information visit <https://www.wdgpUBLICHEALTH.ca/news/media-release-wdg-public-health-alerts-public-scam-texts>.

Announcements and Changes to Services

- On March 29, the [Government of Ontario](#) announced it is providing an estimated \$100 million for a new one-time Ontario Tourism and Hospitality Small Business Support Grant and \$100 million for a new one-time recovery program to support the province's tourism industry as it recovers from the impacts of COVID-19.
- On March 29, the [Public Health Agency of Canada](#) announced an immediate pause on the use of AstraZeneca vaccine in Canada in those under age 55.
- On March 26, the [Government of Canada](#) announced an investment of \$14.3 million to support new research on the COVID-19 virus variants.
- On March 25, the [Government of Ontario](#) announced it is providing additional support to eligible small businesses to help with the ongoing costs of the COVID-19 pandemic.

Additional Resources

- PHAC's [For Travellers with COVID-19 Symptoms Returning to Canada by Land or Water](#) (March 29)
- PHAC's [For Persons Exempt from Mandatory Quarantine](#) (March 29)
- PHAC's [For Travellers With COVID-19 Symptoms Returning to Canada by Air](#) (March 29)
- PHAC's [For Travellers Without Symptoms of COVID-19 Returning to Canada by Air](#) (March 29)
- PHAC's [For Travellers Without Symptoms of COVID-19 Returning to Canada by Land or Water](#) (March 29)
- PHO's [You Were Tested for COVID-19: What You Should Know](#) (updated March 25)
- WDGPH's [High-Risk Contact Letter \(Student\)](#) (updated March 26)

Contact Information for Additional Support

WDGPH COVID-19 Call Centre

For health-related questions, including symptoms, close contacts or travel:

- Call 519-822-2715 ext. 7006
- Available Monday – Friday from 9:00 a.m. – 4:00 p.m. **(Closed on Friday, April 2)**

For non-health related questions, including business or workplace concerns, social distancing/face covering questions or non-emergency reporting questions:

- Call 519-822-2715 ext. 4020
- Available Monday – Friday from 9:00 a.m. – 4:00 p.m. **(Closed on Friday, April 2)**

For eligible priority groups needing vaccine registration and booking help: (eligible priority groups are still strongly encouraged to [pre-register and book their appointments online](#) as much



as possible as it will be the fastest way to get in the system. In response to the high call and message volumes, we have increased capacity for this help line. If you have left a message that has not been returned, please call back. Please listen to the entire phone menu as there are new options to get the information or help you need.)

- Call 1-844-780-0202
- Available Monday – Saturday from 12:00 p.m. – 8:00 p.m. **Please note that we are closed on Friday, April 2.**

Please do not call Public Health for your COVID-19 test results. Visit [how to get your COVID-19 test results](#).

Local Assessment Centres and Testing

Visit our website for hours and information about [local assessment centres and testing](#).

Reliable Information Sources

Wellington-Dufferin-Guelph Public Health: www.wdgpUBLICHEALTH.ca

Ontario Ministry of Health: www.ontario.ca/coronavirus

Public Health Agency of Canada: www.canada.ca/coronavirus

Ontario Emergency Information: www.ontario.ca/page/emergency-information