

# Check Before You Choose

Improving how we connect with our community



**PublicHealth**  
WELLINGTON-DUFFERIN-GUELPH  
*Stay Well.*

# What can you find on Check Before You Choose?

Food Establishments (restaurants, take-out, catering etc.)

Swimming pools, Spas, Splash pads, Hot tubs, Wading pools

Small Drinking Water Systems

Personal Services (barber shops, hair salons, tattooing, nail salons, etc.)

Childcare and Before/After School Programs

Recreational Camps

Consumption and Treatment Services

# Legal Activity



Food Premises  
Regulation



Safe Water  
Regulations



Personal Service  
Settings Regulation

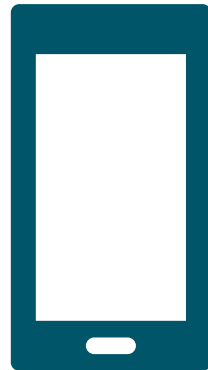
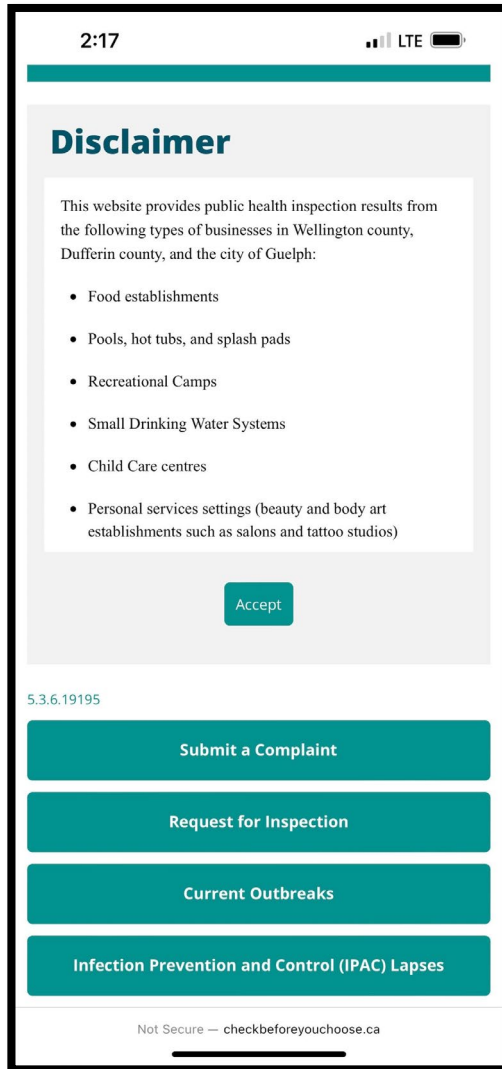


Recreational Camp  
Regulation

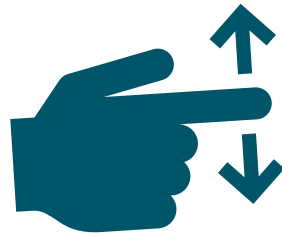


Smoke Free  
Ontario Regulation

# Improved Mobile Use



# What's New?



1:39 LTE

**PublicHealth**  
WELLINGTON-DUFFERIN-GUELPH  
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**Check Before You Choose**

**Food Safety**

**Search Facilities**

Name, Address, or Facility Type  **Go**

**Map** **Table**

**Map** **Satellite**

Map showing Guelph area with various facility markers (red pins and blue circles) and street names like Grange East, Hanlon Creek, and Edenhills.

5.3.6.19195

**Submit a Complaint**

**Request for Inspection**

Not Secure — checkbeforeyouchoose.ca

# Complaint Submission



Attach a photo of the issue directly through your mobile device



Direct contact to inspection and enforcement teams



Significantly improve response time and user experience.

# Request Inspections

## Request an Inspection

Food premises inspections	+
Personal service settings inspections	+
Licensed child care centre inspections	+
Farmers' markets and special events	+
Mobile food vendors	+
Recreational water facilities	+
Tobacconists and specialty vape shops	+
Recreational camps	+
International agricultural workers housing	+
Disclosure	+

# Learn about ongoing outbreaks and access valuable resources



## Outbreak Bulletin for January 2, 2024

Outbreak

SHARE: [f](#) [t](#) [in](#) [m](#)

Submitted on January 2, 2024

- Please call our call centre (1-800-265-7293 x7006) for questions related to COVID-19, including COVID-19 related questions that require healthcare decision making.
- Please call 1-800-265-7293 x 4752 for facility outbreaks and for other respiratory or enteric disease questions in facilities.
- Please continue to check our website (<https://www.wdgppublichealth.ca/your-health/covid-19-information-public>) for the latest information and updates.

Under the Ontario Health Protection and Promotion Act (HPPA), Public Health is required to follow up on reports of suspected and/or confirmed outbreaks of enteric and respiratory illnesses in retirement and long-term care homes. The list below provides an up-to-date list of current outbreaks at Wellington-Dufferin-Guelph area retirement and long-term care homes.

\* New information since last posting

### Long Term Care, Retirement Homes, Hospitals

FACILITY NAME	TYPE OF FACILITY & AFFECTED AREA	DATE DECLARED	DATE DECLARED OVER	TYPE OF OUTBREAK & ORGANISM (IF IDENTIFIED)
...	...	December 28	...	Covid 19

What can we help you with?

### ALERTS

[Outbreak Bulletin for January 2, 2024](#)

### FOR CONGREGATE SETTINGS

- [Wellington-Dufferin-Guelph IPAC Hub](#)
- [IPAC Hub Trainings and Resources](#)
- [Diseases of Public Health Significance](#)
- [IPAC Guidance, Tools and Resources for Congregate Settings](#)
- [IPAC Complaints and Lapses for Regulated Health Professionals](#)
- [IPAC Reprocessing Training and Resources](#)
- [Outbreaks](#)
- [Outbreak Bulletin](#)
- [Physicians' Advisories, Updates and](#)



# Review infection-control-related resources and historical facility lapses

🏠 / YOUR COMMUNITY / INSPECTION & INFECTION CONTROL (IPAC) LAPSES

## Inspection & Infection Control (IPAC) Lapses

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SUBMIT AN INFECTION CONTROL COMPLAINT ONLINE.

This page contains reports where an infection control lapse was found for personal service settings (e.g. nail salons, tattoo/piercing studios) and health service provider settings (e.g. physicians, dentists, physiotherapists).

For detailed inspection reports (not including health service provider inspection reports), tickets, orders, and closures, visit [Check Before You Choose](#). To request an inspection report for a health service provider, please [fill out this form](#) (PDF) or call 1-800-265-7293, ext. 4752.

### Infection control complaints and lapses

When a complaint is received, Public Health conducts a non-routine infection prevention and control (IPAC) investigation of the business to ensure there is no risk to the public. An IPAC lapse is a departure from infection prevention and control standards which can cause infectious disease transmission to patients or staff through exposure to blood or body fluids. An example would be medical equipment that is improperly cleaned and can spread infections from one person to another.

If the findings from an investigation indicates a risk to patients, Public Health will notify patients of the risks and what they need to do.

This website contains reports on businesses where an IPAC lapse was identified. **It does not include reports of businesses that were investigated by Public Health following a complaint where no infection prevention and control lapse was identified.**

**Please note:** Once an IPAC lapse is identified it is posted on this website and remains posted for two years.

### Tickets, orders, and closures

A ticket can be issued for an infraction (violation) of the Ontario Food Premises Regulation, the Smoke-Free Ontario Act or the Personal Service Settings (PSS) Regulation.



**Inspection results  
available online.**



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**[www.checkbeforeyouchoose.ca](http://www.checkbeforeyouchoose.ca)**