

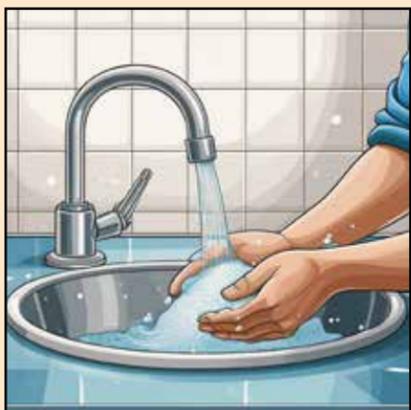
### What is Cross-contamination?

Cross-contamination is the transfer of harmful micro-organisms or allergens between objects and/or food. **Cross-contamination can be caused by** direct contact between two food items and/or indirect contact via hands, utensils or equipment.

### How to Prevent Cross-contamination

1

#### Wash Your Hands



Wash hands for 20 seconds with soap and water when changing tasks or after contamination has occurred.

2

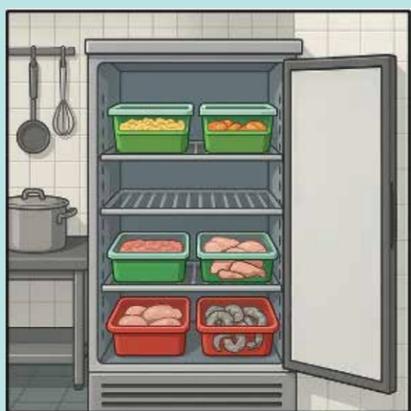
#### Clean and Sanitize



Clean and sanitize work surfaces, equipment and utensils per the cleaning schedule.

3

#### Separate



Store raw items beneath ready-to-eat foods. Use separate utensils, equipment and prep areas. Prepare raw foods at different times

4

#### Consider Allergens



Label foods, especially priority allergens. Use dedicated equipment, utensils and prep areas.

For more information, contact WDG Public Health at [phi.intake@wdgpublichealth.ca](mailto:phi.intake@wdgpublichealth.ca) or scan the QR code.



SCAN ME

# Poster Use Instructions

- **Place the poster:** Choose a high-traffic area with clear visibility.
- **Gather the team:** Hold the talk during a natural pause in the shift (e.g., pre-shift huddle or post-cleanup) and ensure all relevant staff are present.
- **Use the poster as a visual anchor:** Display the poster prominently, but do not read it word-for-word. Use it to guide the discussion.
- **Explain the “Why” behind the topic:** Emphasize the rationale for the food safety practice—how it protects customers, prevents illness, and supports compliance.
- **Ask open-ended questions:** Encourage participation by asking questions like, “Why do you think this step is important?” or “What could happen if we skip this?”
- **Share real-life examples:** Briefly describe a real or hypothetical situation where the safety practice made a difference, or where skipping it caused a problem.
- **Keep it short and focused:** Limit the talk to about five minutes. Stay on topic and avoid going off on tangents.
- **Document participation:** Have all attendees sign the training sheet to confirm they took part in the talk.

## Employee Sign-off

Print and sign following training (use another sheet if required).

Print Name

Signature

Print Name

Signature

_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____